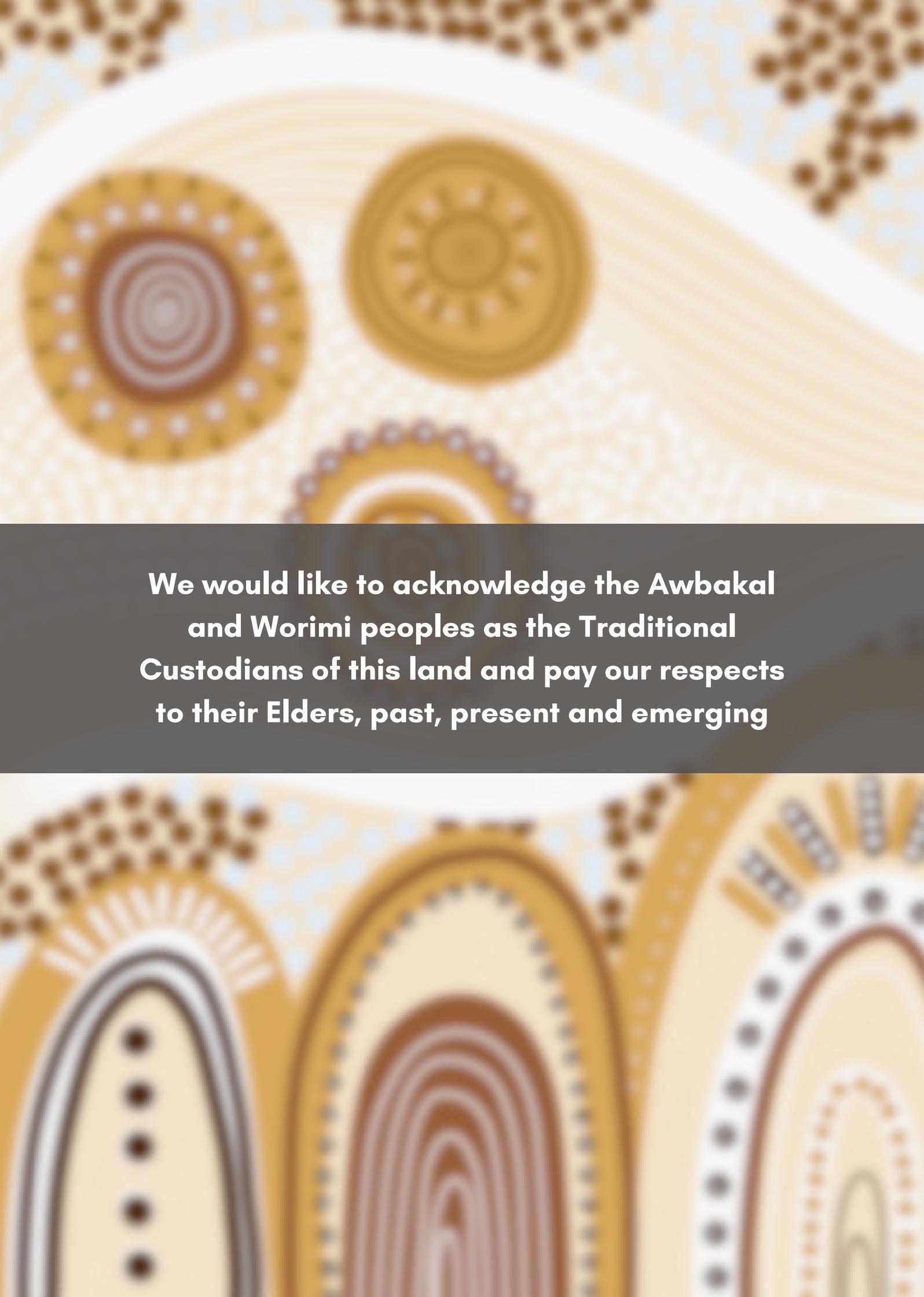


# Your Guide to Study: The City of Newcastle & Services



**We would like to acknowledge the Awbakal  
and Worimi peoples as the Traditional  
Custodians of this land and pay our respects  
to their Elders, past, present and emerging**

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**Moving abroad as an international student – whether it's your first time or you've studied abroad before—often comes with a mix of excitement and uncertainty, especially when the destination is new to you. That's why we've created this Information and Website Guide: a one-stop tool designed to help you find links to everything you need in one place. From getting to know your new environment to settling in comfortably, this guide aims to make your transition to life in Newcastle smoother.**

# Academic & University Life

Knowing about campuses, facilities and study requirements of Institutions that you will be studying in before you start the academic year is important. Here are some links to information about Academic and University life that may be useful to you wherever you may be studying at, whether it is University of Newcastle, TAFE NSW or Study NSW

## Campuses and their locations

The University of Newcastle has two main campuses in the Newcastle region; Callaghan and Newcastle City Campus (NUspace). In addition to the two primary sites in the Newcastle, there are other campuses throughout the Central Coast, regional New South Wales (NSW) and abroad.

The details of the other University of Newcastle campuses can be found in the links below:

<https://www.newcastle.edu.au/campus-life>

<https://www.newcastle.edu.au/our-uni/campuses-and-locations>

TAFE NSW has 157 Campuses across NSW. To find the location of which campus you will be studying at, click or copy and paste the link the below.

<https://www.tafensw.edu.au/locations>

Study NSW is the NSW government agency responsible for leading and supporting the international education sector. Their role also includes the promotion of NSW as a premier study destination to attract international students.

To study and experience the wonders of education in Newcastle, NSW's second largest city, click or copy and paste the link provided:

<https://www.study.nsw.gov.au/why-nsw/destinations/newcastle-and-hunter/>

# Student Support Services

The University of Newcastle's International Student Services is available for all international students studying at the University of Newcastle.

The hyperlink's provided contain the information you need such as:

- Academic Support
- English Language Support
- Enrollment Support
- Financial Support
- Personal Support
- Health & Medical Services
- Careers Support
- Visa Rights and Responsibilities
- Under 18 Student Accommodation and Welfare

As well as other information if you need. To contact the International Student Team, you may send an email to [internationalsupport@newcastle.edu.au](mailto:internationalsupport@newcastle.edu.au) or contact AskUON and ask to speak to an International Student Support Officer.

TAFE NSW provides International students with access to a range of services, and resources designed to enhance your study experience in NSW. The link below will take you to TAFE NSW's International Student support page where you can find all the resources and information you need.

<https://www.tafensw.edu.au/international/support>

If you need to speak to your International Customer Experience Coordinator, click or copy and paste the link below to find the information about your International Customer Experience Coordinator:

<https://www.tafensw.edu.au/international/support/services>

Study NSW also provides a range of support services available to all International Students.

For more information click on the link: <https://www.study.nsw.gov.au/current-students/support-services/>

## Other Facilities

There are a variety of facilities at UON campuses. Find out which ones are available for you and experience life at Uni or TAFE. The [University of Newcastle](#) has a range of facilities including Sports, Museums, Art Galleries, Library, Childcare, Bike hubs, Integrated Innovation Network (I2N) Hub, School offices, University of Newcastle Global and Makerspaces. Want to find out [what life is like on campus?](#)

The various number of TAFE NSW facilities provides affordable student run services guided by expert instructors that are available to the community, Spaces that are available for hire and Children's centres.

## Study Requirements

For information about [International Student Compliance requirements](#) for University of Newcastle, click the link below to find out about important study essentials.

<https://www.newcastle.edu.au/current-students/study-essentials/enrolment/international-student-requirements>

Before you start your journey in TAFE NSW, there are some [information](#) that you will need to know to get you ready. Like what you need to get you started, other support services you may need throughout your course and information about Forms, policies, fees and payments.

# Accommodation & Living Services

International students at the University of Newcastle can find accommodation through on-campus residences, homestay with a local families via the Australian Homestay Network (AHN), or off-campus private rentals.

For information on;

On-campus living:

<https://www.newcastle.edu.au/campus-life/accommodation/on-campus-accommodation>

Off-campus living:

<https://www.newcastle.edu.au/campus-life/accommodation/off-campus-accommodation>

Homestays:

<https://www.newcastle.edu.au/study/international/before-you-leave/accommodation/homestay>

Australian Homestay Network: <https://www.homestaynetwork.org/newcastle-pricing>

Other local platforms:

Flatmate: <https://flatmates.com.au/>

Newcastle Student Accommodation: <https://newsa.com.au/our-accommodation/>

**For expertise:** <https://www.maisonpropertymanagement.com.au/>

TAFE NSW has information on accommodation for students in New South Wales on their webpage.

Please click or copy and paste the link

<https://www.tafensw.edu.au/international/get-started/accommodation> to

look for available accommodation that would suit you.

# Finances

To open an everyday Australian Bank account, here are links to different banks that you can use:

## **Commonwealth Bank of Australia**

<https://www.commbank.com.au/banking/everyday-accounts.html>

## **Westpac**

<https://www.westpac.com.au/personal-banking/bank-accounts/transaction/choice/>

## **ANZ**

<https://www.anz.com.au/personal/bank-accounts/open-account/>

## **Newcastle Permanent**

<https://www.newcastlepermanent.com.au/personal/everyday-banking/everyday-account?>

## **NAB**

<https://www.nab.com.au/personal/bank-accounts/opening-a-new-personal-account>

The University of Newcastle offers [financial assistance](#) also for students to apply to. The link below will take you to the University of Newcastle's Study essentials page:

<https://www.newcastle.edu.au/current-students/study-essentials/fees-scholarships/financialassistance>

TAFE NSW provides multiple options for students to pay for the course they're studying, from paying fees in installments to offering scholarships. For more information click the link <https://www.tafensw.edu.au/study/fees/payment-options>

## **WORK**

Student visa work limits (**48hrs/fortnight during study periods**) For more information on work rights and limits visit:

<https://immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions/conditions-list>

**Jobs at University of Newcastle:** <https://www.newcastle.edu.au/current-students/careers/find-a-job/jobs-on-campus>

# Health Insurance

Your health insurance Overseas Student Health Cover (OSHC) will be part of your visa application. Each OSHC has their own website that you can look up and compare. Here are some;

**Medibank:** <https://www.medibank.com.au/overseas-health-insurance/oshc/?>

**N I B:** <https://www.nib.com.au/overseas-students/>

**Bupa:** <https://www.bupa.com.au/health-insurance/oshc?>

**OSHC Australia:** <https://oshcaustralia.com.au/en>

University of Newcastle has medical centres on campus for students and staff:

<https://www.newcastle.edu.au/current-students/uni-life/campus/campus-amenities/medical-centres>

TAFE NSW Ourimbah Campus has health service on site that students and staff can visit. Other TAFE campuses might not have a medical centre but has partnerships, like the TAFE NSW Randwick and Sydney Dental Hospital arrangement, or they may have clinics associated with their health courses, such as the Oral Health Clinic at the University of Newcastle's School of Health Sciences. For other campuses, you may need to find a local medical centre, such as the **Elermore Vale Medical Centre** or **Broadmeadow Medical Centre**, outside the campus.

**How to find a GP? Use Hotdoc to find a GP nearby**

<https://www.hotdoc.com.au/find/doctor/NSW/newcastle-2300>

Get a medical certificate online without needing to see a doctor in person: Use Midoc <https://www.midoc.com.au/?>

## Nearby Hospitals

John Hunter Hospital Address: Lookout Rd, New Lambton Heights NSW 2305  
<https://www.nsw.gov.au/departments-and-agencies/nsw-health/service-directory/johnhunter-hospital>

Calvary Mater Address: Edith St, Waratah NSW 2298  
<https://www.calvarycare.org.au/hospitals/calvary-mater-newcastle>

## For Emergency Services Dial 000 ("Triple Zero") Fire, Police, Ambulance

### SAFETY AND SECURITY

University of Newcastle provides [security services](#) and trained officers for students and staff who are on call 24/7 for the whole year.

If you're living on campus, the number below will get you in contact with the on duty AHDO (After Hours Duty Officer) who can assist you with any security related questions. If you decide to stay late and study on campus, there are a few ways you can [get around campus safely at night](#).

PHONE: [\(02\) 4921 5888](tel:(02)49215888) - If you are in a life threatening situation (e.g. Snake Bite) call emergency services on 000 first, then call security.

We are putting your feedback into action! Following a safety survey conducted by the **University of Newcastle** and Student Ambassador Tony Arnobit late last year, we have identified the top safety priorities for our international community. To address these, we are teaming up with **NSW Police**, **TAFE NSW**, and **Study NSW** for a series of interactive learning sessions throughout 2026. Stay tuned for dates!

# TRANSPORT

## NUspace shuttle

For information about the NUspace shuttle services at University of Newcastle please click the link: <https://www.newcastle.edu.au/our-uni/campuses-and-locations/transport/callaghan-campus/shuttles>

## Public Transport

### Opal Card System

**Order your opal card here:** <https://www.opal.com.au/en/get-an-opal-card/>

Most opal cards are available at local retail stores.

**To find opal retailers near you:**

<https://transportnsw.info/trip#/opal-retailers>

**Road Safety Rules:** <https://www.nsw.gov.au/driving-boating-and-transport/roads-safety-and-rules>

**Driving Rules for Overseas Licence** <https://www.nsw.gov.au/driving-boating-and-transport/driver-and-rider-licences/visiting-or-moving-to-nsw/visiting-from-overseas-or-interstate>

**Want to apply for a NSW Learner's License?**

<https://www.service.nsw.gov.au/transaction/apply-for-a-learner-driver-licence>

**OR**

Visit your nearest NSW Service Centre to apply.

**Find one near you:** <https://www.service.nsw.gov.au/service-centre>

To find and purchase used or second-hand vehicles Some useful websites that you can use may be;

**Facebook marketplace**

**Gumtree**

## LEGAL AND VISA INFORMATION

### Visa Conditions

For information about your **Student visa (Subclass 500)** work rights and limits, maintaining your enrollment and travel rights visit:

<https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/student-500?>

**If you are looking for employment, here are some links to government recognised documents that you might need.**

**Tax File Number (TFN) required for working in Australia:**

<https://www.ato.gov.au/single-page-applications/iar#beforeStart>

**Working With Children Check:** <https://www.service.nsw.gov.au/transaction/apply-for-a-working-with-children-check>

**National Police Check:** <https://www.service.nsw.gov.au/transaction/apply-for-a-national-police-check>

If you require more information or assistance in relation to your Visa feel free to reach out to your International Student Support team at UoN (University of Newcastle), at TAFE NSW you can contact your International Customer Experience Coordinators or you can contact the Department of Home Affairs Global Service Centre at: 131 881

For more information in relation to your Working With Children Check reach out to Service NSW and for information regarding National Police Check contact the AFP (Australian Federal Police) directly via phone or email.

Email: [AFP-NationalPoliceChecks@mail2.converga.com.au](mailto:AFP-NationalPoliceChecks@mail2.converga.com.au)

Phone: +61 2 6140 6502

# Life In Newcastle

Newcastle is a vibrant coastal city that combines the charm of a close knit community with the energy of a modern urban centre. It's Australia's seventh-largest city, but it still feels relaxed and welcoming – which makes it a perfect place for students adjusting to a new country.

In Newcastle, you don't have to choose between study, lifestyle and adventure – the city offers all three, making it a truly unique place to live and learn.

## What is life like in Newcastle? Find out through the links below

<https://newcastle.nsw.gov.au/living>

<https://www.newcastle.edu.au/campus-life/newcastle/living-in-newcastle>

## All About Newcastle

<https://newcastle.nsw.gov.au/living/our-city/who-we-are>

<https://www.kaplanpathways.com/student-life/australia/life-in-newcastle/>

## Activities in Newcastle

<https://newcastle.nsw.gov.au/explore/things-to-do>

<https://www.visitnsw.com/destinations/hunter/hunter-valley/activities>

## Beaches in Newcastle

Get to know some of our most popular beaches in Newcastle such as, Nobbys Beach, Newcastle Beach, Bar Beach, Dixon Park Beach, Mereweather Beach and Stockton Beach

<https://newcastle.nsw.gov.au/explore/beaches>

If you're someone who loves art the link below will take you on an adventure through Newcastle's wide range of public art and its galleries

<https://newcastle.nsw.gov.au/explore/art-and-culture>

## History and Heritage

If you're a history buff, the link below will give you all you need to know on Newcastle's rich and diverse history. Explore the different memorial sites and dive into the background about our amazing city.

<https://newcastle.nsw.gov.au/explore/history-and-heritage>

## Parks and Recreation Areas

So you're a nature person? Well Newcastle has plenty of parks and outdoor recreational activities to suit whatever it is you might be itching for. If you need space for picnics and events, Newcastle has got you covered.

<https://newcastle.nsw.gov.au/explore/parks>

# COMMUNITY AND WELLBEING

## **Making Friends**

There are many Student Clubs, societies and International Student Associations at the University of Newcastle.

## **Find yours through the links below:**

<https://www.newcastle.edu.au/current-students/uni-life/clubs-and-societies>

<https://www.newcastle.edu.au/current-students/international-students/find-your-community/get-involved>

## **Support networks at**

<https://www.newcastle.edu.au/current-students/international-students/support>

<https://www.newcastle.edu.au/current-students/international-students/support/contact-us>

## **For crisis and Emergency support:**

<https://newcastle.nsw.gov.au/community/our-community/crisis-and-emergency-support#youngpeople>

## **City of Newcastle Directory:**

[https://www.mycommunitydirectory.com.au/New\\_South\\_Wales/Newcastle?gad\\_source=1&gad\\_campaignid=12057808071&gclid=Cj0KCCQjw0LDBBhCnARIsAMpYIArPHN7DWU7WUM0MnJAdiqNvJ3aWzOf36roJXtSbokFiPT2n5X6mUaAnKDEALw\\_wcB](https://www.mycommunitydirectory.com.au/New_South_Wales/Newcastle?gad_source=1&gad_campaignid=12057808071&gclid=Cj0KCCQjw0LDBBhCnARIsAMpYIArPHN7DWU7WUM0MnJAdiqNvJ3aWzOf36roJXtSbokFiPT2n5X6mUaAnKDEALw_wcB)

## **Mental Health Support**

[https://askuon.newcastle.edu.au/app/answers/detail/a\\_id/437/~/\\_is-there-any-support-services-forinternational-students-who-feel-lonely-and](https://askuon.newcastle.edu.au/app/answers/detail/a_id/437/~/_is-there-any-support-services-forinternational-students-who-feel-lonely-and)

**After Hours Support Line:** Call 1300 653 007

## **Counselling:**

<https://www.newcastle.edu.au/current-students/support/personal/counselling>

External Services available 24/7

Lifeline - Call 13 11 14 or visit <https://www.lifeline.org.au/>

Beyond Blue - Call 1300 22 4636 or visit <https://www.beyondblue.org.au/>

Suicide Call Back Service - Call 1300 659 467 or visit

<https://www.suicidecallbackservice.org.au/>

**If in serious medical emergency, contact emergency services on 000 (Triple Zero)**